

Care and operation of your new windows



TILTING-IN DOUBLE HUNG & SINGLE HUNG SASHES:

1. Unlock sash locks
2. Raise lower sash at least 2-3 inches
3. Release both tilt latches
4. To tilt-in top sash, first tilt-in lower sash

REMOVING SLIDING WINDOW SASHES:

1. Unlock sash locks
2. Slide inner sash toward center
3. Lift sash up and bring bottom into house
4. Repeat steps 2-3 for outside panel

OPERATING CASEMENT WINDOWS:

1. To open - unlock lever on side of window
2. Turn crank mechanism to desired position
3. To close - crank in opposite direction
4. Engage locking lever to fully close and lock window
5. To clean glass - remove screen by pulling it into house

- CLEANING WINDOW FRAMES:

Dirt marks can be easily cleaned using most household cleaners

Visit us online at www.miwindows.com for more care & operation information and to register your warranty.



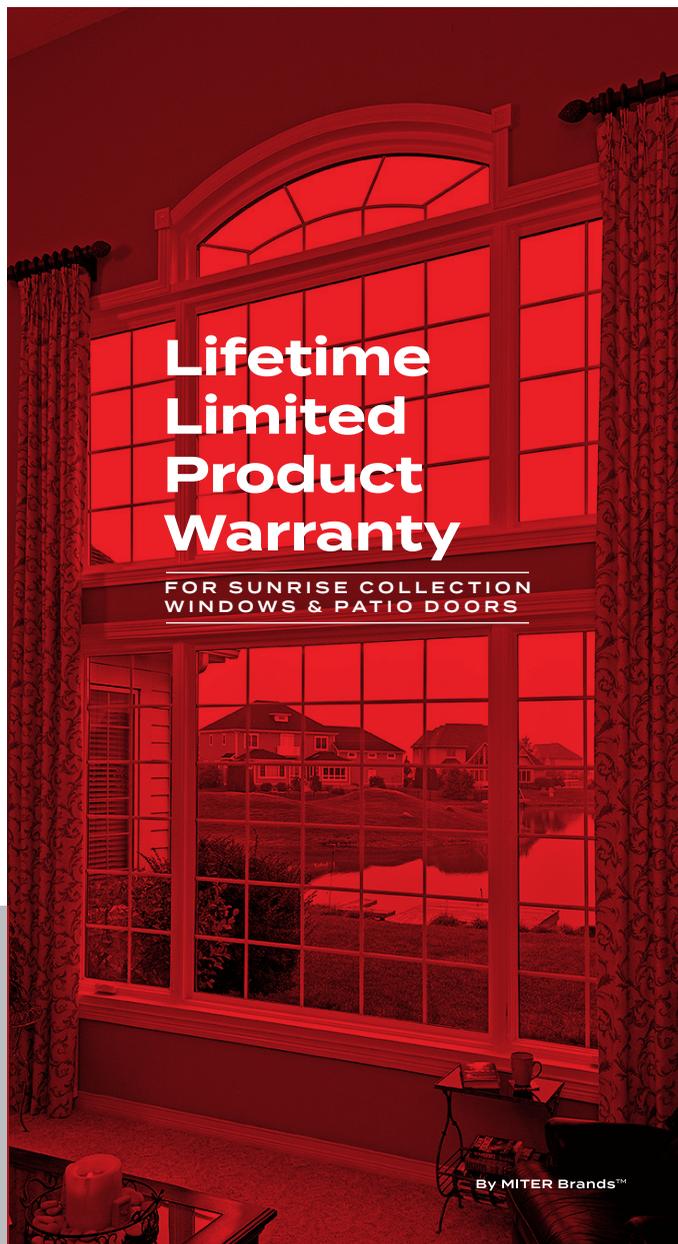
FOR YOUR RECORDS:

Product Purchased From:

Installation Date:

Manufacturer's Invoice No.:

SRCOLL_WRTY-1023



Sunrise Collection Lifetime Limited Product Warranty

This Warranty provides the manufacturer's exclusive warranty coverage for Sunrise collection windows and doors manufactured after April 1, 2022. It applies to the original owner of an owner-occupied residential home, and may be transferred to a second homeowner per the terms stated herein.

FRAMES & SASH

Lifetime, Non-Prorated, Transferable

For as long as you live in your home, Sunrise will provide parts if the vinyl chips, cracks, delaminates, peels, fades, blisters, pits, or warps, or the welded corners separate. Exterior painted frames and sash are covered for 20 years against blistering, cracking, or peeling; 10 years for fading.

GLASS

Lifetime, Non-Prorated Original Owner, Transferable

For as long as you live in your home, Sunrise will provide parts to replace an insulated glass unit ("IGU") with obstruction of vision through the glass resulting from a seal failure. IGUs with SunBlinds between the panes are covered for 10 years. Where the warranty is transferred, the second homeowner is responsible for 50% of the cost of a new IGU.

SCREENS

Lifetime, Non-Prorated, Transferable

For as long as you live in your home, Sunrise will provide a new screen frame for a frame that cracks, breaks, or warps under normal use. Sunrise will provide a new fiberglass screen cloth if the cloth tears or rips under normal use. You are responsible for the shipping costs, FOB Temperance, MI.

OTHER COMPONENTS

Lifetime, Non-Prorated, Transferable

For as long as you live in your home, Sunrise will provide parts for any hardware (e.g. balances, tilt latches, crank mechanisms, rollers) that breaks or cracks under normal use.

MADERA TRIM

Lifetime, Non-Prorated, Transferable

For as long as you live in your home, Sunrise will provide parts to replace Madera factory-assembled trim with defects in material or workmanship. No two pieces of wood are the same. Variations in grain pattern, texture, and color are a part of the natural beauty of the wood used in Madera trim and is not a defect.

CLAIM PROCESS

All warranty claims must be made to your installing dealer within 30 days of discovery and must include a description of the issue and photographs. Sunrise reserves the right to inspect any Product for which a warranty claim is made. Sunrise will provide the necessary parts to the installing contractor or Sunrise-authorized contractor nearest your home free of charge. If parts are shipped directly to your home, you are responsible for shipping costs. This Warranty is for parts only and does not cover any cost of labor.

COMMERCIAL APPLICATIONS The coverage period is limited to 50 years, unless a shorter period is provided, and the Warranty cannot be transferred. All other terms are the same.

EXCLUSIONS

This Warranty does not cover conditions caused by installation, acts of God, normal wear and tear, normal weathering, lack of maintenance, misuse or abuse, slight imperfections in IGU allowable per ASTM C 1036, alteration or modification of Product, power washing, use of hard chemicals, or other condition beyond Sunrise's control.

Caulking is required in most installations, but is not part of the Product and is not covered by this Warranty.

The appearance of condensation or frost on the inside or outside surface of the IGU is the result of excess moisture in the air, and is not a condition covered by this Warranty.

The thermal performance of some Product is enhanced by the insertion of gas into the inner space of the IGU. Given the nature of the gases and technology used to manage them, Sunrise does not warrant specific gas fill level or retention. Sunrise does not warrant its laboratory-derived test results.

DISCLAIMERS

The remedies herein shall be your exclusive remedy regardless of Sunrise's negligence. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY WITH RESPECT TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ARISING FROM THE COURSE OF PERFORMANCE, COURSE OF DEALING, OR USAGE OF TRADE ARE DISCLAIMED. SUNRISE SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, PERSONAL INJURY, LOST PROFITS, LOSS OF USE, DIMINUTION OF VALUE, OR PUNITIVE DAMAGES. Some states do not allow limitations on how long an implied warranty lasts, or exclusions of incidental or consequential damages, and federal law prohibits the disclaimer of implied warranties in some circumstances, so the related limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Warranty may only be modified by a writing signed by an officer of Sunrise. An act or omission of Sunrise does not waive any right or create a new warranty. Sunrise makes no representation regarding the useful life of Product. Sunrise is not responsible for determining the suitability of its products for a particular application.

WARRANTY REGISTRATION

Register your warranty by completing the form in the Warranty section of our website within 90 days of installation. You will need the name of the installing dealer and Sales Order Number (available from the installing dealer).

WARRANTY TRANSFER

To transfer this Warranty to a second homeowner, please complete the form on the Warranty section of our website. The transfer fee of \$150.00, made payable to Sunrise Windows, Ltd., must be submitted within 90 days of ownership transfer or this Warranty will not be transferred to the second homeowner.

TO REGISTER YOUR WARRANTY OR TRANSFER WARRANTY TO A SECOND HOMEOWNER GO ONLINE TO WWW.MIWINDOWS.COM/WARRANTY AND FILL OUT THE FORM PROVIDED.